

Vitality Health & Wellness Cancellation Policy

As you already know, Vitality Health and Wellness has a 24 hour cancellation policy. This policy is explained to each patient when they first join the practice and is detailed on the paperwork patient registration and credit card authorization forms. As a reminder:

- If you cancel with less than 24 hours notice for a consultation with Dr. Levinson you will be charged the full amount of the scheduled appointment time.
- If you cancel with less than 24 hours notice for an appointment with our nutritionist you will be charged the full amount of the scheduled appointment time.
- If you cancel with less than 24 hours notice for a consultation with our nurse practitioner you will be charged the full amount of the scheduled appointment time.
- If you cancel an appointment with our nurse/infusionist with less than 24 hours notice, you will be charged \$50. Additionally, if you do not call to cancel before we have already mixed your medications you will be charged for the cost of that medicine.
- If you cancel an appointment for Hyperbaric Oxygen Treatment (HBOT) with less than 24 hours notice there is a \$50 cancellation fee.

To avoid any misunderstandings or bad feelings, Vitality Health & Wellness gives out a cancellation code if you need to cancel, not reschedule, an appointment. This code is for your protection in case we make a mistake. It allows you to “prove” that you did call and cancel with notice. Appointments need to be cancelled during business hours – for example, if you have a Monday morning appt at 10am it would need to be cancelled before 10am on Friday morning.

Dr. Levinson has a waiting list of patients eager to see him and we have requests for more times with our nurse than we often have times available. If you have a scheduling conflict, please let the office know as soon as possible, so that we can offer your spot to someone who needs it.

Thank you

Print Name of Patient

Signature of Patient/Parent/Guardian

Printed Name if different from Patient

Date